

211

NEBRASKA

More than 388,000 total calls, emails, text, engaged web sessions and app interactions through out contact center across all geographies.

216,000 NEBRASKA CONTACTS

NE FIVE AREAS OF HIGHEST NEED



HOUSING

36% of Total Needs



UTILITY ASSISTANCE

19% of Total Needs



INCOME SUPPORT

11% of Total Needs



TRANSPORTATION

9% of Total Needs



FOOD/MEALS

6% of Total Needs

TOP 5 NE AGENCIES RECEIVING A REFERRAL

1

**FAMILY HOUSING ADVISORY
SERVICES INC**

11% of Total Referrals

2

**SOCIETY OF ST VINCENT
DE PAUL OMAHA**

9% of Total Referrals

3

**NEBRASKA
DHHS**

7% of Total Referrals

4

TOGETHER

6% of Total Referrals

5

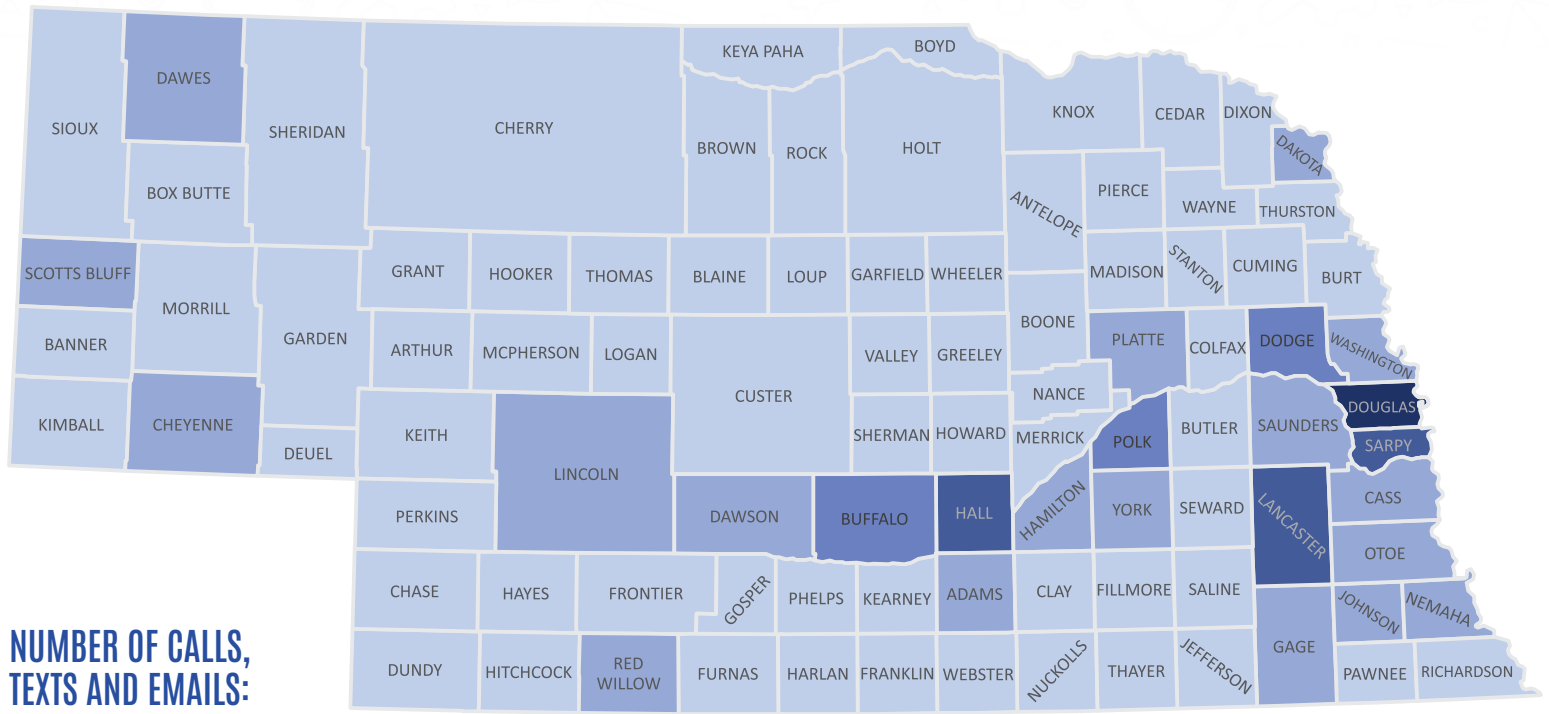
**SALVATION
ARMY**

6% of Total Referrals

Results from fiscal year 2026. Contacts includes total calls, emails, text, engaged web sessions and app interactions through out contact center.

NEBRASKA 211 CONTACT VOLUME BY COUNTY

Fiscal Year 2026 Results



DID YOU KNOW?

- When surveyed, 9 out of 10 callers said they would not be able to cover a \$400 emergency expense.



Call: Dial 211
SMS: Text your ZIP to 898211